The number of highly educated woman workers increased in recent year, but job quitting and woman career discontinuity was still high; it was related to working inequalities and work-family issues. The current study investigates the antecedent of woman job quitting decision, career aspiration, spouse and supervisor support. Individual in-depth interviews investigated the 12 highly educated ex-employee mothers. The findings were spouse support on woman job quitting, children care orientation, supervisor retention effort, current positive evaluation and unintended future career.

The number of female employee in the society is increasing from year to year. The increment is closely connected with the success rate of government’s family planning programs; women’s emancipation movements; wider scope of work for white collar workers; new fields and business opportunities suitable for side jobs which have flexible hours or don’t require hours like a conventional full time jobs; as well as higher importance of personal attitude, values, and choices (Hakim, 1990). The growth of working women in Indonesia can be seen in the the current data of Ministry of Manpower and Transmigration (Kementrian Tenaga Kerja dan Transmigrasi or Kemenakertrans) for the two genders (http://pusdataker.balitfo.depnakertrans.go.id). The data showed that the ratio of the workers has changed over the period of August 2008 to February 2010. In August 2008, the difference between male and female workers was 25% and the percentage has decreased for 2% in February 2010. In the same period of time, the percentage of female workers has increased from 90% to 92% of all woman in Indonesia in the productive age group.

This national number for working woman in Indonesia is quite good, though compare to other countries in the south East Asia region, the number is still relatively low. World Bank Data (http://data.worldbank.org) from 2005 to 2008 showed that in Indonesia, the percentage difference between male and female workers...
in the respective productive group was 35%. Malaysia and Philippines have a similar number to Indonesia, while for Singapore (23%-24%) and Thailand (15%) the percentage difference was smaller. This data indicated that even only in this region, the percentage difference between the two working genders in Indonesia is still relatively big, even though the number of working woman nationally is growing.

One of the growth in number of working woman occurred in the University Graduate (UG) female worker group. Kemenakertrans data showed growth from 39% to 41% within August 2008 to February 2010 for this particular group of female worker. In DKI Jakarta itself, the percentage of this group leveled the national percentage for February 2008. During the same period, the number of female worker who is working for 35-44 hours per week was increased by 11%, which included the 15% increment of UG female worker within that working hours duration.

However, despite the rising number of educated working woman in the field, there are still many fundamental differences between the two working groups that hasn’t changed. These differences are more obvious when the two genders are compared in more detail groupings such as certain working hours, managerial ranks, and income level. In the longer working hour duration of 45-59 hours per week, the percentage of male worker increased by 26% while for female worker decreased by 14%. In managerial ranks, data showed that head of companies as well as top management in general were dominated by male workers. International Labor Organization noted that in Indonesia, from 2003 to 2007, the percentage of female for that ranks were never exceeded 22% (http://laborsta.ilo.org). Current data from Kemenakertrans for ranks were never exceeded 22% (http://laborsta.ilo.org). During the same period, the number of female worker who is working for 35-44 hours per week was increased by 11%, which included the 15% increment of UG female worker within that working hours duration.

Those facts mentioned above clearly indicated the inequity which happened between the two genders working groups in the field, even for highly educated working women. This inequity of opportunity for higher earnings and promotions which often occurred at work were a few examples and has become some of the reasons for working women to quit their jobs.

Aside from those reasons above, another major factor that often drove working women to quit their jobs was having a child. According to Barnes and Jones (1974), painting job can be categorized into two categories, 1) Shifting in work field: from one occupation to another one or from working to non working. 2) Leaving the work field. The second category usually encouraged by changes that come with marriage, pregnancy, parenthood, and retirement disability. Woman tend to concentrate in her career for a period of time in the beginning, but then tend to find balance between her career and family life in later life (Sullivan and Mainiero, 2008). This balancing period usually initiated by the process of marriage, pregnancy, and parenthood (Sullivan and Mainiero, 2008; Stanfors, 2006). Physical and socio-psychological changes that arose from those events often times drove women to end their career (Goldin, 2004). Research further indicated that once they quit their job, it is unlikely for women to resume their career (Meizten, 1986).

Research that studied background factors that influenced highly educated women to end their career have showed various results. The results showed that both family driven and work place related factors influenced the decision making process. Rubin dan Wooten (2001) gave for examples, family driven factors that such as: the process of decision making, the advantage of staying at home, challenges of stayed home mom, self preservations and developments to be some of the factors. While Stone dan Lovejoy (2004) research showed that work related factors, conflict of self identity, and spouse as who take part as the supporting role were greatly influenced in the process. Those research separately brought out both the importance of family driven and work related factors.

Continuing these studies, this study wanted to look beyond the dynamics of decision-making process of the interrelation and interaction of these factors (cf. Nurrachman, 2011). Decision-making models that are linear and quantitatively insufficient to explain the meaning of the decision-making experience as well as a woman (cf. Burman, 2002; Porter, 2002). Time series between the before, during and after the decision can not be seen as partial. Also included are discussions, situations and events that are experienced and interpreted a woman with the people around her is a very unique theme to be reduced.

METHODS

Participant

Using the "Snow Ball" technic, this research involved 12 women. Several participants who had been interviewed were asked to give referrals of their colleagues who have similar characteristics and backgrounds. Those potential participants apprised from the first participants were then contacted for their participation in this research. The interview process was semi-constructed, interviewer explained to the participant at the beginning of the session the goal of the research as well as requested their participation in the research.

Participants were all female who was no longer working full time at an office. Length of employment was between 3-7 years, with average of 5 years. Income level was between 2 to 18 millions per month, with average of 10.5 millions per month. While working 7 participants have superordinates, and 5 have none. Participants work field included pharmaceutical, media, fashion, banking, information technology, trade, and public services office. 10 of the participants have Undergraduate degree and the other 2 have Master degree.

Most of the participants were stayed home mom, only 3 was working as freelancers and 1 as part-timers during the research. Participant’s work place was Jakarta and resided in Jakarta or Jakarta’s surrounding areas. The age group was between 30 to 37 years old, with average of 33 years old. Most participants have 2 children, 4 participants have one child and 1 participant has 3 children.

Procedure

Once the participant has agreed to participate in the research then the interview was started. Researcher explained that a recorder was used during the interview to record the entire session. However, participant still has the right to exclude any part of the conversation which she did not wish to be recorded. Length of the interview was ranging between 1.5 to 2 hours. Data collection is also done through email and chat communications and conduct home visits to the respondent.

On the basis of grounded research (cf. Willig, 2008) which is inductive, data are categorized and openly decoded for synthesized and summarized. Analyses then performed to obtain the relationship and comparison between categorization and also to see the negative cases that arise. Analysis then formed a “theory” which derived from the data.

RESULTS AND DISCUSSION

Spouse’s Support for Working Woman

All participants said that their spouse supported their career. There are two main reasons: self development for the wife and financial needs. According to the participants, their spouse realized that they have potentials which should be utilized and developed in their work field. Otherwise, their highly educated background and their hardwork in building a career would be such a waste. Their spouse perceived that working has more benefits than not working at all.

Udah capek-capek kuliah jangan sawal sampe
There are two common reasons for a woman to quit their job: child and circumstances at work. If needed at that time to build our house, bought the nephews' and nieces' school tuitions were our responsibility. Not to mention the money we still have to make those payments…”, RB). One of the couples managed their income and expenses commitment was another common theme. How husbands in supporting their wife in having a career. One participant mentioned that it is closely related to the fact that she was the breadwinner in the family (‘.now is 60-40’, M). Long term financial commitment was another common theme. How the couples managed their income and expenses required them to maintain double incomes (“we still have to make those payments…”, RB). One of the participant brought up the fact that her spouse supported her to work since their expenses were quite large, apart from their own household expenses they still had to support several of their relatives (‘most of their expenses especially our nephews’ and nieces’ school tuitions were our responsibility. Not to mention the money we needed at that time to build our house, bought the car….’, BI)

Reason to Quit the Job

There are two common reasons for a woman to quit their job: child and circumstances at work. If the main reason is her child, she would say how meaningful her child is for her when she had to choose between her career and family. Ini anak titipan Tuhan kan. Ada istilah begitu kan. Aku merasa kalo anak dititipin buku punya orang, atau aku nipt buku ke karun, terus bukunya ikang karena dititipin lagi ke orang kan kecewa banget. Jadi aku rukirnya, ini anak titipan Tuhan ke aku. Masak aku titipin lagi ke pembantu, atau ke suster, atau ke mertua. –RP (There’s saying that a child is a gift from God, right. If someone’s ask me to look after their book or I ask u to look after my book, then the book got lost because somebody else was looking after it instead, wouldn’t it be such a disappointment! That’s how I think, God give me this child for me to take care of. Could I ask my maid, nanny, or my in laws to look after him?”. RP)

Dan saya bersyukur, pekerjaan itu kalo saya berhenti, kalo ada rekan saya bisa dapet lagi. Cuman kalo anak, saya menyia-nyiakan kesempatan buat menjaga anak-anak, gak bakal terlalu lagi tuh momen. –WK (I figure, if I quit my job, if it’s meant to be, I’ll get another one. But a child, if I waste my chance to take care of them now, it will not come around again, once the moment passed. –WK)

Dan banyak masukan bahwa itu adalah golden age, yang elu sebagai orang tua harus memberikan stimulasi semaksimal mungkin, pokoknya banyak lah masukan-masukan gila itu. Sehingga memanat gw, gila nih sayang banget kalo gak ketemu gitu. Dan berita-berita di luar sana tentang pengasuh yang jahat, bikin takut juga, apalagi jaraknya cukup jauh. –RK (I couldn’t manage my time anymore, many things to do, work load was piling high, expectations’ too. I could still cope, I could finish them, but plus the emotional pressure from my boss who didn’t even master his field yet very demanding to compensate his pride. –RB)

Semata-mata karena tidak cocok dengan atasan. –M (Soberly because I couldn’t work it out with the boss. –M)

Spouse’s Reaction

All participant’s spouse supported and let the wife made her own decision about quitting her job. As long as the decision made will not turn to be something she regretted one day.

Some husbands even encouraged their wife to quit the job when the situation at work was no longer constructive for their wife.

Ya suami mendukung ada, yang penting tidak menyesal dan dari dalam diri saya sendiri memang merasa sudah siap, dia bilang begitu. –DS (My husband supported my decision, as long as I wouldn’t regret it and I was personally ready, that’s what he said. –DS)

Suami sih menyarankan repensinya sama aku. Mau resign boleh, mau gak resign boleh. –RB (He let me made my own decision. Resign was fine, keep working was fine too. –RB)

Dia gak bilang oke, tapi dia yang bikin surat resign-nya –RP (He didn’t say ok, but he drafted the resignation letter for me. –RP)

Kalo dengan suami ya memang dia yang menyarankan untuk kehar aja gitu… Sebaiknya mencari yang lebih baik aja. –R
Not all spouses immediately support their wife’s decision in ending her career. Some spouses ask their wife to reconsider and give it some more thoughts. This has to do with financial condition as well as the wife’s career prospects at work.

One participant who quit her job due to conflicts with her supervisor even able to see the event more positively:

“aku sudah dalam tahap terima kasih, pak dan bu bosku, karena kamu telah membuatku menjadi resign.” –M

Some participants said that sometimes they felt the longing to go back to work. That happens especially when boredom of staying at home only came while the good memories of workdays with their co-workers seemed to be enticing. One participant was even still hold a desire to resume her career one day.

One participant was not only perceived ending her career as a setback in social relation, she felt that quitting her job has also influenced her independence. Receiving money from her spouse meant extra humility from her part which she didn’t have to experience before because she had her own income to cover her needs.

Not Regretting the Decision to Quit
Most participants said that they didn’t regret their decision of quitting their job. They even saw that their current condition was better than when they had a job. Thus their decision of ending their career was indeed the right decision at that time.

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No More Desire to Work Fulltime

Some participants said that they had no more desire to work fulltime. Some others choose to work part-time, as a freelancer, or starting her own business. They didn’t want to focus on building a career; nonetheless, they were proud with their current occupation they opted. 

saya lebih memilih freelance aja – WK
(I prefer to be a freelancer. – WK)

`gak terlalu cerita carer gitu loo. Gak benar-bener bikin untuk kerja. Aku punya kelihatan lain, itu mungkin aku. Aku sih lebih kepikir yang freelance. –RB
(not too career driven. Don’t live only for work. I have other life, that’s what I mean. I lean towards freelancer. – RB)

Sebagai freelance, …, aku masih merasa pengakuananya lebih hidat, aku masih merasa bangga dengan pekerjaanaku – M
(as a freelancer… still feel I got a solid recognition, I’m still proud of what I do. – M)

Sama suami pengen buka sekolah. Sekolah, jadi punya usaha sendiri, itu Rp.
(My husband and I want to open a school. School, so we have our own business. – RP)

Kalo kerja full time lagi, enggak sih… pengen cari usaha lain aja – RA
(No, not working fulltime again.. want to look for other opportunities. – RA)

Research showed that participants role at work were supported by their spouse. This also stated by Ezedeen dan Ritchey (2008) who found that one form of support from husband to his wife is by supporting her career. Husbands gave encouraging attitude and real support to their wife as they realized that working gave their wife the opportunity to grow themselves and also a gesture of appreciation of their wife’s hard works in achieving their high education. Another factor that drove husbands supporting their wife’s career was to assure family financial security. Wives contributions in providing extra income was essential for some families, in fact for some participants, the wife take part as the bread winner in her family.

Nonetheless, participants’ spouses had no objection to their decision of quitting their job. Most of the participants had independently made their own decision in ending their career based on both family driven and work related factors. If there was any rejection from the husband about the decision, they did not reflect it directly. Most of the husbands subtly express their concerns by asking their wife to reconsider and give the idea some more thoughts. The husbands were just anticipating their wife’s possible psychological reaction after the decision was taken, such as regret and guilt. Other factors which several husbands of the participants asked to be considered in their decision making were the possible prospects of their future career and the anticipations in managing family financial condition when they lost one source of income.

From this, it was shown that all participants’ spouse recognized their wife’s potential in developing a career and would not want to hold back their wife in seizing that opportunity (see. Betz, 2008). On the other hand, all husbands gave the liberty to the participants if they wanted to quit their job. They believed that whatever the decision made would be the best for both the family and the participant herself. It could be said that the gender role orientation for these couples are sharing roles and not roles differentiation. Gender roles orientations are stretched from traditional orientation which clearly separate the roles between man and woman according to their gender orientation (Abram, 1999). Man who follows sharing roles orientation would perceive having a career for woman as a normal thing, as normal as himself taking part in doing house chores such as washing, cooking, and taking care of the children.

Interestingly, in this research, participants encountered strongest rejection from their workplace. This rejection indicated the fact that the participants were considered as a great asset for the company. Retention attempts taken such as: salary increment, level promotion, paid leave privilages, direct refusal from the supervisor to the resignation request, to personal persuasion from the owner of the company has clearly shown that. It is common knowledge that good employees are hard to find, many companies suffer for lacking reliable staffs (Goldsmith dan Carter, 2010). By losing this asset, a company would find difficulties in finding its replacement which could lead to lower productivity (Phillips dan Edwards, 2009).

For these participants, the decision making process was mainly initiated by themselves. Some of the participants even didn’t notify their spouse until they actually has resigned from their job. This outcome is consistent with a study done by Stone and Lovejoy (2004) which showed that husbands were not taking major role in their wife’s decision making process, in regards of ending her career. The act of respecting the wife’s decision could be perceived as a form of gender equality.

Participants claimed that quitting their job was the right decision and they never regretted the decision. They were satisfied with their current life because it was more balance. Sullivan dan Mainiero (2008) believed that women usually have "double dreams", which were succesful career at the office and family. That condition created stress for women, especially when conflicts between her roles at the office and at home took place (Franke dan Russell, 1997). Research on work-family related conflicts (Greenhaus dan Bruntell, 1985), further showed the impacts of this condition was more intense for women than for men (Franke dan Russell, 1992). In this condition, quitting her job become the solution. Though it was not necessarily mean as the end of her career. Sullivan (1999) expressed her critics on the subject by stating that current concept of woman’s career was still based on conventional situations where organizational structure was still traditional, information technology was not as advance, and woman’s participation in work field was still low. She suggested a more integral perception to see woman’s career at the office and family (Sullivan, 1999).

The desire of going back to work fulltime at an office was no longer an option if participants decided to work again. They tend to choose to be a part-timer or freelancer. Research by Meitzer (1986) showed that number of total female worker decreased as the length of emploment is longer, the contrary occured for male workers. The more flexible options were found to be more suitable for the participants. One of Konrad findings in Gutek, 2002 showed that compare to men, women tend to choose an occupation based on its working hours. They prefer to take a job with flexible hours, work as a part-timer, a freelancer, or take a project which they can do at home. With this working hours, participants hoped that they could still fulfil their role at home and have a job at the same time.

MANAGERIAL IMPLICATIONS

Most women were aware that work and family were two integrated sides of life that they have to deal with. Furthermore, the integration required an awareness of the expectations of their roles at both places. This awareness became essential when a child was taking part in a woman’s life. Adapting to a new role and taking in the new expectations as a mother were not easy, especially when she still has to combine it expectations at work. The expectations at both places were not always in compliance, in some circumstances, they could even conflict with each other. When that happens, women would need some support from her surrounding, this should include the support from the supervisor and the organization where she works.

A supervisor has the authority to do staff management in his/her department. That authority
could include the allocation of work sources and task management among the staffs. At this stage, the supervisor could show his/ her position at the matter. Examples of supports he/she could give were: no overtime, flexible working hours, availability for days off, chances for bringing the kids to work, or friendly hospital visit post delivery. Certainly this policy is adapted to specific industry characteristics and sense of justice among workers, so it does not reduce the productivity of work team or organization.

In organization insight, forming a family friendly organization could be the opportunity to show its support for working women. This culture arises from the assumption that work life could not be separated from family life. The security and harmony at home would directly reflect in a person’s wellbeing and performance at work. By creating a family friendly culture at work, the organization could support the creation of this conducive condition at work and at home as well. Which at the end, will benefit not only the worker, but also the organization itself. Having this culture in an organization is clearly something that is highly regarded especially for working women (Frone and Russell, 1997).

Several policies that indicated a family friendly organization are: transport allowance for woman who had to go home late after work, flexible working hours, availability of insurance for staff including the family, maternity leave policy, parenting workshop for couples who just had a baby, availability of nursery room and daycare center (Ic. Andreassi and Thompson, 2008).

Retention attempts which participants mentioned could also be an option for an organization. The options included: promotion, salary increase, un-paid leave, or cross division transfer. All attempts were based on the idea that eventually she was the one who made the decision of quitting or staying the job. Discussion with the spouse and evaluation of work related factors, which all related to her new role as a mother with a child were taking very personally into consideration. This has closely to do with her own values as a woman. At this situation, the role of supervisor and organization were limited, participant’s decision of quitting their job showed that fact.

CONCLUSION
This research was dedicated to evaluate the dynamic of decision making in quitting a job for working woman. The evaluation involved family related factors which was represented by spouse and children, as well as work related factor which in this case was the supervisor. Research findings showed that the main reason for women quitting their job is the existence of a child in the family. The awareness of the values of her child and her roles as a mother became the essential considerations to re-evaluate her role as a worker. Other factor such a non conducive situation at work could trigger or support the decision too.

Discussion with the spouse showed that husbands supported any decision the wife’s made. Discussion covered two topics, which were anticipation of possible regrets and family financial managements post resignation. Regret anticipation was related to the un-utilized potentials by staying at home and the loss of possible opportunities in advancing a career as well as income at the current job. Anticipation of family financial managements post resignation was related to the projection and anticipative steps needed as one of the source of income would no longer be available. The actual topic regarding the child was not so much mentioned during the discussion with the spouse, not because it was not important, on the contrary, it was regarded as the basic profound reason for the decision making thus it unnecessary to even be discussed. With that considerations, the husbands gave the wife the liberty in making her own decision regarding quitting or staying the job. At work, supervisors tend not to let the participants quit their job. Most of the participants had a great working performance and expected to continue remain as one of the company assets. Many retention attempts were taken by the supervisor in order to lure the participants in staying the job, such as promotion, salary increase, un-paid leave opportunity, or even directly refused the resignation. All of these attempts were regarded as an appreciation by the participants, nevertheless advancing career and salary were not their first priority at that time. For them, that privilege was own by their kids.

All participants did not regret their decision. They actually were grateful for making the decision of quitting their job and took it as the right thing to do. There were several participants who were still not fully comfortable with their current condition. This mainly due to the limited social relations that they now encountered which was not the case when they were still having a job.

In regards to the desire of going back to work fulltime in an organization, this research finding showed that the participants would not choose an occupation with this parameter. They prefer to not having a job so they could focus to their family, thus being an entrepreneur, a part-timer, or a freelancer seemed to be the preferences. It

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This research has four main objectives; first, to prove and analyze the influence of transformational leadership towards employee job satisfaction; Second, to prove and analyze the influence of transformational leadership towards organizational commitment; Third, to prove and analyze the influence of transformational leadership towards employee performance; Fourth, to prove and analyze the influence of organizational commitment towards the employee performance. This research involved 146 members of middle management as our research sample namely Head of Department, Plantation Manager, Plant Manager, Head of Bureau/Division, Head Assistant, Head of Strategic Business Unit (SBU), Chief Engineer and Head of Hospital Service. Structural Equation Modeling (SEM) was used to test and analyze relationship among the research variables. Research findings are transformational leadership significantly influences job satisfaction, transformational leadership significantly influences the organization commitment. The job satisfaction is shown to have significant influence on employee performance, and organization commitment significantly influences the employee performance.